

Hospice Late NOE

FAQ

Prepared for

myUnity Essentials Financial



Netsmart

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Overview

The Hospice Notice of Election (NOE) must be accepted by Medicare within 5 calendar days after the effective date of hospice election (hospice admission date) or it is considered as un-timely filed. If the NOE is late, services from the admission date up to but not including the NOE acceptance date are considered non-covered.

As of 10/1/2014, claims that have Late NOEs must report the non-covered dates with Occurrence Span Code "77". The level of care lines on the claim must report the non-covered dates as non-covered on a separate Q-Code line than the covered dates. If requesting an exception, the "KX" modifier should be added to that Q-Code.

Patient Setup

NOE Date

If submitting [NOEs](#) from myUnity Essentials to Medicare, the submitted date will populate to the **NOE/NOC Date** field on the **Admit > Add'l Data** tab of the patient record when the NOE is marked Submitted/Printed.

If submitting NOEs via DDE, the NOE date can be entered manually in the patient record instead.

The screenshot shows a software interface for patient management. The window title is "Patient: 364 - Capp, Casper Admit: 9/30/2019 - Browse". The "Admit" tab is selected. A table displays admission details:

Admit-Date	Disch-Date	Admit-Code	Referral-Date	Cover-Sht	Late	Adm-Src
9/30/2019		364	4/23/2021	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1 - Non-HCF (Doctor)

Below the table, the "Add'l Data" tab is active. It contains several fields:

- Benefit Start: 9/30/2019
- NOE/NOC: 10/1/2019 (highlighted with an orange box)
- NOTR Date: [empty]
- Revoke Days: 0
- Is Hospice:

At the bottom, there is a toolbar with buttons for Find, Save, Cancel, Print, Add, Delete, and a help icon.

Late NOE Exception Request

If the patient NOE was late, enter the exception information in the patient Bill Data tab to go on the claim. The Hospice LOC Report shows late NOE dates in red to assist with identifying patients who may need to have an exception request added.

Go to the **Patient > Insurance > Bill Data** tab.

Click the **+** button to add a new row.

Type: HospiceNOE

Bill Date: leave blank

Code: enter KX

Date: enter the date the NOE was *accepted* by Medicare

Amount: leave blank

Note/Text: enter a remark stating the reason for the late NOE.

Patient: 364 - Capp, Casper Admit: 9/30/2019 - Browse

Insurance Name Start-Date End-Date Seq

60018	Medicare Hospice	1/1/2000	12/31/2099	1
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Guarantor Info Bill Rates Bill Data

Type	Bill-Date	Code	Date	Amount	Note / Text
HospiceNOE		KX	10/7/2019		NOE RTPd due to open prior hospice benefit period

Find Save Cancel Print ?

Electronic Option Set Setup

Go to **Billing > Electronic Claims**. Select the **Electronic 837 (Baseline)** Option Set and click on the **Options** button. Click **Merge** and select the **Medicare Hospice** option set to receive the new changes.

After a successful merge, close and reopen the Electronic Claims window.

In the Option set Selection dropdown, select your **Medicare Hospice** set and press **Options**. In the Locator dropdown, make the following selections:

2300.78 HI*BI Occurrence Code/Date Override: Untimely Hospice NOE Dates (Note, Occurrence Span Code 77 w/non-covered dates will only pull to the NOE if the Hospice NOE date entered in the Patient > Insurance > Bill Data tab or the Patient Admit tab falls within the date range of the claim).

2400.07 Non Covered Charges: Charge Amount (Non-Covered for Selected Modalities)

Sample Electronic Claim Submission Report with Late NOE exception requested:

4/29/2021 2:55:27 PM		Electronic Claim Submission		Institutional	Page 1
0903 - Medicare Hospice		Billed From: 10/31/2019 - 10/31/2019		Home & Hospice Care Services	
		NewX12File.x12			

Patient #	Patient Name	Admit Date	Bill Date	Bill Type	Payor
364	Capp, Casper	9/30/2019	10/31/2019	NonPPS	Medicare Hospice

Adm-Src: 1 Status: 30
 TOB: 813 Unit: 02
 Diagnosis: 1:150.84
 Values: 1:35814 Occurrences: 1:77*10/01/2019-10/06/2019
 Order/Refer-Doctor: Devon Aarons 1111333333
 Bill-Notes: NOE RTPd due to open prior hospice benefit period

Statement From: 10/01/2019 To: 10/31/2019
 Contract: 1E64TE8MK85

Rev	Description	Code	Date	Units	Hours	Amount	Other
0651Q5001	Routine Home Care		10/01/19	6		1500.00	Q5001:KX
0551G0299	Skilled Nursing Visit	Snvt	10/01/19	2	0.58	185.00	G0299
0571G0156	Hha Visit	Hha	10/05/19	7	1.75	93.50	G0156
0551G0299	Skilled Nursing Visit	Snvt	10/06/19	4	1.00	185.00	G0299
0651Q5001	Routine Home Care		10/07/19	25		6250.00	Q5001
0551G0299	Skilled Nursing Visit	Snvt	10/07/19	7	1.75	185.00	G0299
0551G0299	Skilled Nursing Visit	Snvt	10/14/19	5	1.25	185.00	G0299
0551G0299	Skilled Nursing Visit	Snvt	10/20/19	5	1.25	185.00	G0299
0551G0299	Skilled Nursing Visit	Snvt	10/20/19	4	0.92	185.00	G0299
0001	Total Charges			65		8953.50	

Grand Totals:					
Patients:	1	Claims:	1	Charges: 8953.50	Errors: 0

Tracking NOEs

Claims Status

For clients submitting Medicare NOEs using the RevConnect, Ability or Waystar Clearinghouse, go to **Billing > Claims Status** to view 277 and 999 response files. Any Rejected status files with a CLM Bill Type for 999s or NOE Bill Type for 277s need to be corrected immediately to avoid a late submission penalty.