# **Hospice Notice Creation**

User Guide

Prepared for

# myUnity Essentials Financial



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# **Table of Contents**

| Overview                            | . 1 |
|-------------------------------------|-----|
| Setup                               | . 1 |
| Create NOE Electronic Option Set    | . 1 |
| Create NOC Electronic Option Set    | . 2 |
| Create NOTR Electronic Option Set   | . 2 |
| Creating Electronic Hospice Notices | .2  |



## Overview

Effective January 1, 2018 Medicare will accept hospice Notices of Election (NOE) via Electronic Data Interchange. Electronic option sets in myUnity Essentials Financial can be configured to create these non-standard 837I transaction files.

If not submitting electronically, a UB04 hard copy notice form can be printed or saved as a PDF from the Electronic Claims menu by selecting the UB04 button.

# Setup

#### **Create NOE Electronic Option Set**

Go to **Billing > Electronic Claims** and select the **Medicare Hospice** Option Set.

Click **Options** then **Copy**. Enter an unused Destination ID # and enter the Description as **Medicare NOE**.

Close and reopen Electronic Claims.

Select the new Medicare NOE option set. Click Options and change the following locators:

2010.30 SBR\*09 Subscriber Payor Qualifier: set to Constant Value (Entered) and enter MA.

2300.05 CLM \*05 Type of Bill: set to 81A (non-hospital based) or 82A (hospital-based).

2300.30 DTP\*434 Claim Covered Period: set to Patient Admit/Discharge and Bill Dates.

2300.43 CL1\*03 Patient Status: set to Constant Value (Entered) and enter 30.

2300.59 NTE\*ADD Comments: set to Bypass this Data Element.

2300.60 HI\*BK/BF Diagnosis Codes: set to Patient Diagnosis Codes.

2300.65 HI\*BE Value Code Amount A: set to Bypass this Data Element.

2300.66 HI\*BE Value Code Amount B: set to Bypass this Data Element.

2300.70 HI\*BG Condition Code 1: set to Bypass this Data Element.

2300.73 HI\*BH Occurrence Code/Date A: set to Patient Admit Date and enter code 27.

2300.74 HI\*BH Occurrence Code/Date B: set to Bypass this Data Element.

2300.75 HI\*BH Occurrence Code/Date C: set to Bypass this Data Element.

2300.78 HI\*BH Occurrence Code/Date Override: set to Bypass this Data Element.

2310.20 Attending Physician: set to Physician Info (Primary/Seq1).

2310.21 Attending Physician ID: set to Physician NPI.

2310.22 – 2311.10: set to Bypass.

2400.04 SV2\*02-7 Description: set to Charge Description.



9000.30 Bill Processing Type: set to Hospice Notice.

#### **Create NOC Electronic Option Set**

Go to **Billing > Electronic Claims** and select the **Medicare NOE** Option Set.

Click **Options** then **Copy**. Enter an unused Destination ID # and enter the Description as **Medicare NOC**.

Close and reopen Electronic Claims.

Select the new Medicare NOC option set. Click Options and change the following locators:

2300.05 CLM \*05 Type of Bill: set to 81C (non-hospital based) or 82C (hospital-based).

#### **Create NOTR Electronic Option Set**

Go to **Billing > Electronic Claims** and select the **Medicare NOE** Option Set.

Click **Options** then **Copy**. Enter an unused Destination ID # and enter the Description as **Medicare NOTR**.

Close and reopen Electronic Claims.

Select the new Medicare NOTR option set. Click Options and change the following locators:

2300.05 CLM \*05 Type of Bill: set to 81B (non-hospital based) or 82B (hospital-based).

2300.73 HI\*BH Occurrence Code/Date A: set to Bypass.

2300.43 CL1\*03 Patient Status: set to Default w/Discharge Reason Status Code Override.

## **Creating Electronic Hospice Notices**

Go to Billing > Electronic Claims and select the Medicare NOE, NOC, or NOTR option set.

Note: The Medicare NOC will only be generated for patients that had a transfer reason selected as the Hospice SOC Reason in the Patient Profile in Clinical (the Late box will be checked in the Patient Admit record in Billing). The NOTR will only be generated for discharged patients without a date of death present.

Report Sequence: Patient or Insurance

Selection Type: Patients or Insurance (use Specific Includes tab for selections).

Submitted Type: Un-Submitted Only.

**Date Selection:** enter Benefit date range for the NOE, the Admit date range for the NOC, or the Discharge Date range for the NOTR.



Unit Selection: leave unchecked or check Active and select Unit if your agency submits by Unit.

Filename: enter a unique filename.

Press **Preview** to view the Electronic Claim Submission report.

The UB04 form can be Previewed/Printed by clicking the **UB04** button on the bottom of the menu.

| 👻 Electronic Billing: X12 Creation 🎽  |   |  |  |  |
|---|---|--|--|--|
| General Options Specific Includes   |   |  |  |  |
| Report Sequence:       Selection Type:            • Patient         • Insurance           • All Records         • Patients         • Insurances | Submitted Type:       PPS Claim Type:         © Un-Submitted Only       © Initial         C All Records       C All |  |  |  |
| Benefit Date Selection:<br>From: 1/1/2020 To: 2/6/2020<br>Unit Selection:<br>Active: I Hospice Unit   | PPS Type: Medicare  |  |  |  |
| Option Set Selection:<br>0910 - Hospice NOE<br>Show Inactive Option Sets:   | Reissued Claim     UnSubmitted Details Only     Exceptions Only     Claim Type: Normal                              |  |  |  |
| C Preview S Print S Options   | B UB <u>0</u> 4   |  |  |  |

If there are no issues or corrections needed, press **Mark Notice as Submitted** and transmit the file to Medicare (Ability interface clients will press the **Submit to Medicare** button). Confirm successful receipt of these notices by Medicare. Or press **Do Not Mark** if corrections are needed.

| Mark Notice as Submitted | Do NOT Mark as Submitted |
|--------------------------|--------------------------|
|                          |                          |
|                          |                          |
| Jaims Summary.           |                          |
| Output File: 910.x12     |                          |
| Patients: 1              |                          |
| Claims: 1                |                          |
| Errors: 0                |                          |
| Charges: 0.00            |                          |
|                          |                          |



The Submit date will populate the **NOE/NOC Date** or **NOTR Date** field in the Billing Patient file **Admit** tab under the **Addt'I-Dates** sub-tab. When Hospice claims are created, days not covered due to a late NOE submission will be submitted as Non-Covered days in the claim file.

| Patient: 131199 - Allen, Robert Admit: 3/25/2021                            |                        |                                       |                  |           |      |                        |  |
|---|------------------------|---------------------------------------|------------------|-----------|------|------------------------|--|
| Patient Admit Diagnosis Assign Insurance Certify Authorize Docs Other Notes |                        |                                       |                  |           |      |                        |  |
| Admit-Date  | Disch-Date             | Admit-Code                            | Referral-Date    | Cover-Sht | Late | Adm-Src                |  |
| 1/10/2014   | 3/14/2014              | 131199-01                             | 1/9/2014         |           |      | 1 - Non-HCF (Doctor)   |  |
| 3/17/2014   | 4/16/2014              | 131199-02                             | 3/14/2014        |           |      | 4 - Xfer from Hospital |  |
| 7/29/2014   | 10/10/2014             | 131199-03                             | 7/28/2014        |           |      | 1 - Non-HCF (Doctor)   |  |
| 1/3/2017  | 7/1/2020               | 131199-04                             | 11/28/2016       | <b>V</b>  |      | 1 - Non-HCF (Doctor)   |  |
| 3/25/2021   |                        | 131199-05                             | 3/25/2021        |           |      | 1 - Non-HCF (Doctor)   |  |
| Unit/Team Discharge Add'I-Data  |                        |                                       |                  |           |      |                        |  |
|   |                        |                                       |                  |           |      |                        |  |
| Revoke Days: 0 + Is Hospice: 🔽  |                        |                                       |                  |           |      |                        |  |
| 👫 Eind 🛛 🖾  | ave 🗙 <u>C</u> ancel 🕻 | <u>∲P</u> rint <b>+</b> <u>A</u> dd - | - <u>D</u> elete |           | ?    |                        |  |

# Tracking NOEs

If a Late NOE/NOC date is found, it will be shown in red on the **Billing > Hospice LOC Report** (Diag/Cert Detail must be checked under Report Detail). The report can also be run with **Only Patients with Late/Missing NOE** checked on the More Options tab to obtain a list of patients whose NOE hasn't been submitted or was submitted late so an exception request can be done if needed.



| ₩ Hospice LOC  | Report 💌  |
|--|---|
| General Options More Options   |   |
| Additional Reporting Options:<br>Only Patients with Missing LOC<br>Only Discharged Patients<br>Only Patients Admitted in Select Month<br>Only Patients with Unbilled Period Chgs<br>Only Evaluate Primary Insurance<br>Show Not-Billed Amounts<br>Include Sequester % in Billed Amount | <ul> <li>Fail if Prior Month Bill Not Paid</li> <li>Fail Certs Without All Docs Received</li> <li>Fail if UnVerified Visits Found</li> <li>Warn if Ins Not Hospice Bill Method</li> </ul> |
| Mony Patients with Late/Wissing NOE  | Sector of America Carl America (19)   |
| Sub-Report Options:<br>No Sub-Reports<br>Hospice CAP Reporting<br>Locations of Care<br>Clinical Group Totals<br>Show Sub-Report Detail   | LOC Employee:<br>Nurse, Test  |
| Review Print   | ?   |

